

RENTAL TERMS

These Rental Terms set out the conditions under which DIGITALHUB, sole-proprietor business for digital and web services (hereinafter: the Lessor), rents a specific vehicle to the user of the service (hereinafter: the Lessee), in accordance with the data stated in the individual Vehicle Rental Contract. By signing the Vehicle Rental Contract, the Lessee confirms that they are familiar with all rental conditions, that they fully accept them, and undertake to comply with all obligations and provisions stated in the Rental Contract and these Rental Terms.

- DigitalHub's vehicle is insured, but if the Lessee causes damage through their actions or by breaching the rules, they may be liable up to the full value of the vehicle.
- The insurance does not cover damage caused by reckless or careless driving (e.g. driving on poor terrain, driving without oil/water, wrong fuel), nor does it cover damage to the interior, tyres or wheels.
- The following is strictly prohibited:
 - driving under the influence of alcohol, drugs or similar substances,
 - driving by a person not registered as a driver,
 - paid transport of passengers or goods, and subletting the vehicle,
 - use of the vehicle for test drives, competitions, speed trials or races.

In all the above cases, all costs are borne by the Lessee.

- The prices listed apply to drivers aged 21 to 70. For other drivers, the additional one-time fees stated in the Pricelist apply.
- If an accident or any damage occurs, the Lessee must notify the Lessor immediately and must call the police; without a police report, the Lessee bears the cost of the damage.
- The vehicle may only be used on paved roads (state and county roads, motorways); driving on macadam, forest or field roads is not permitted.
- The vehicle may also be used outside the Republic of Croatia under the conditions stated in the Contract, for which the one-time fees stated in the Pricelist apply. In the event of unauthorised border crossing, a contractual penalty will be charged.
- All costs of using the vehicle (fuel, tolls, tunnels, parking, traffic violations) are borne by the Lessee.
- The Lessee picks up the vehicle with a full fuel tank and returns it with the same amount as at pick-up; if returned with less fuel, the price difference and a refuelling service fee will be charged.
- In the event of loss of documents, keys or licence plates, the cost of replacement is borne by the Lessee.
- Smoking in the vehicle is not allowed. The penalty for breach is charged according to the current Pricelist.
- If the Lessee returns the vehicle in an unusually dirty condition (mud, spilled liquids, strong odours and similar), an additional cleaning fee will be charged according to

the current Pricelist.

- The rental can be extended; please contact us in time so we can check availability.
- An advance payment is required to confirm the reservation. If the Lessee cancels more than 48 hours before the agreed pick-up time, the advance is refunded in full. If less than 48 hours remain before the agreed pick-up, the advance is non-refundable.
- Each rental package includes a specific number of kilometres in the price. Every additional kilometre beyond the agreed package is charged according to the current Pricelist.
- Pick-up and return of the vehicle is also possible outside the official pick-up hours and is charged according to the current Pricelist.
- The Lessor recommends that the Lessee photograph the vehicle at pick-up to protect their rights and provide evidence of the actual state of the vehicle.
- Pick-up and return of the vehicle is available on weekdays from 08:00 to 21:00, on Saturdays and Sundays from 09:00 to 15:00; otherwise according to the current Pricelist and schedule with a surcharge.